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## H&B Enterprises, LLC Settlement – Frequently Asked Questions

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### What happened?

After receiving complaints from consumers, the Nebraska Attorney General's Office investigated the business practices of H&B Enterprises, LLC ("H&B"), related to alleged misrepresentations and misleading statements made to customers who purchased online advertising services from the company. Pursuant to an agreement with the Attorney General's Office, H&B has agreed to provide refunds to consumers.

### Who is eligible for a refund?

Any Nebraska consumer who purchased online advertising services from H&B during the time period of December 19, 2009, to May 12, 2014, is eligible for a refund. The Nebraska Attorney General's Office worked with H&B to compile a list of eligible Nebraska consumers. Additionally, all out-of-state consumers, who transacted business with H&B during the time period of December 19, 2009, to May 12, 2014, *and* who filed a complaint with the Nebraska Attorney General's Office, have been included within this list. The Nebraska and out-of-state consumers included in the list will be sent a restitution check for a full refund of the amount that those consumers paid to H&B.

### What if I'm not sure I purchased services from H&B Enterprises, LLC?

You may not recognize "H&B Enterprises, LLC" because they did business under a variety of names. Those names included, but were not limited to:

Car and Buyer	Condolink	Featured Aero	Featured Ag
Featured Auto	Featured Boat	Featured Classic	Featured Cycle
Featured HE	Featured Heavy Equipment	Featured Network	Featured RV
Featured Semi	Specialty Aero	Specialty Ag	Specialty Auto
Specialty Boat	Specialty Classic	Specialty Collector	Specialty Condo
Specialty Convertible	Specialty Cycle	Specialty HE	Specialty Heavy Equipment
Specialty Lexys	Specialty Musclecar	Specialty Network	Specialty Pontiac
Specialty RV	Specialty Semi	Specialty Sportscar	Specialty SUV
Specialty Trucks	Specialty Watersports	vehicles-wanted.com	

### What are the terms of the settlement?

The settlement requires H&B to make restitution to specific consumers (see above). Additionally, H&B agrees to not engage in any unfair methods of competition, or unfair, deceptive or unconscionable acts or practices in the conduct of any trade or commerce. As of March 2014, H&B discontinued taking on new business but has been continuing its obligations to existing customers. After the obligations to existing customers are fulfilled, H&B will cease all business activity. [Click here to see the settlement documents:](#)

### When did restitution checks go out to consumers?

Restitution checks were mailed on May 28, 2014. The Nebraska Attorney General's Office mailed the restitution checks on behalf of H&B.

### What if I purchased services from H&B but did not receive a check?

Nebraska consumers who were *not* included on the list and did not receive a full refund may receive a refund if he/she can show 1) That he/she had a transaction with H&B; and 2) That

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the transaction fell within the time period covered by the agreement (from December 19, 2009, to May 12, 2014). If this is demonstrated to H&B, to the satisfaction of the Nebraska Attorney General's Office and H&B, then H&B will pay a full refund. For more information on how to obtain a refund, please call (800) 727-6432.

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